

SENSATIONAIL FREQUENTLY ASKED QUESTIONS

What makes SensatioNail™ different from ordinary nail polish?

It may come in a nail polish bottle, but SensatioNail™ is totally different from ordinary nail polishes that can fade, peel or chip quickly.

SensatioNail™ offers a high gloss, damage-proof manicure with a stunning mirror-like finish that lasts for up to two weeks. It uses a special lamp to set the gel polish which means it cures in seconds. You don't have to worry about hanging around, waiting for your nails to dry or smudging them afterwards – you can even put gloves on straight away without ruining your manicure!

Should I shake the bottle of gel polish before I use it?

Yes. Shaking the bottle helps to thin the viscosity of the gel polish, making it easier to apply and helping to spread the polish evenly.

How do I make my polish last longer?

The more often you use SensatioNail™ the easier you'll find applying it. One of the benefits of the gel polish is that it doesn't dry gradually like normal nail polish, so you can make sure your manicure is perfect before you use the LED lamp to set it.

Here are our top tips on how to apply SensatioNail™ for the best results:

- Apply your polish in thin, even layers for a neat coating. To remove extra polish from the brush, circle the inside neck of the bottle and press the excess gel polish off the stem of the brush. SensatioNail is thinner than normal nail polish so you don't need as much on the brush and it lasts longer. A standard size bottle will do 20 manicures
- Apply SensatioNail™ Gel Polish or Gel Base & Top Coat in fine, even coats. Make sure you've covered the nail completely and there are no bits you've missed. The best way to apply nail polish is not to start too close to the cuticle. Start a bit further up the nail then 'push' polish gently towards the cuticle without it touching. Then pull one stroke up the centre, one up each side and finally 'cap' the nail by running the brush horizontally over the top
- Wait a few seconds for it to even out perfectly, then put your hand under the LED lamp
- Be sure not to get any product on your skin or cuticle. If you do get any polish on your skin, remove it with a cuticle stick dipped in SensatioNail Cleanser or Gel Nail Polish Remover BEFORE you put your hand under the lamp. This avoids polish setting on the skin which can cause lifting

I can't fit all five fingers into the LED lamp at the same time. What's the best way to set my nails?

The easiest way is to apply SensatioNail™ Gel Polish to both your thumbs first and then set them together. Complete every step on your thumbs then you can then apply the gel polish to the four remaining nails on one hand, then, once completed, do the other hand. When you set your nails, make sure you put your hand all the way inside the lamp and that your nails are flat so the LED light completely covers your fingertips.

Why are my nails still sticky after curing under the lamp?

That's fine - they are supposed to be tacky after every coat to stick the layers together. Wiping with cleanser after the final coat will remove the stickiness.

Why does some colour come off on the lint free wipe when I wipe with the cleanser?

This is normal. The colour forms part of the moisture layer that comes out of the polish when it is cured. You will probably find this happens more with darker colours, but it will not remove all the polish from your nails

How many layers do I need for best coverage?

This will depend on the shade and personal preference.

Some colours cover fine in one coat and you may also want to use only one coat for a more sheer, natural look. Most shades need two coats and some people prefer three coats on lighter shades to get a more opaque finish.

Can I apply SensatioNail™ while I'm outside?

No. You cannot use SensatioNail™ outside as exposure to sunlight will make the gel polish start to set. You need to apply it indoors. For the same reason, don't apply it right next to an open window.

How can I remove SensatioNail more easily?

SensatioNail™ is very easy to remove and won't harm your skin or nails. When you're ready to remove it, start by buffing the shine off the surface of your nails using the grey side of the buffer. Also file the edges of your nails as you do when shaping them – this helps break the polish seal you made when capping the nail originally.

We recommend using the 'wrapping method' to remove the gel polish from your nails. Simply place a cotton ball soaked in SensatioNail Gel Nail Polish Remover on top of your fingernail and wrap the entire finger in aluminium foil (see Remover Kit)

Repeat the process for all your fingers and leave them wrapped up for 15-20 minutes. It's easier to do one hand at a time. Heat helps, so wearing rubber gloves/oven gloves or wrapping in a towel can speed up the process. When you remove the wrapping your gel polish should be mostly gone. Remove any remaining with the SensatioNail Remover Tool or a cuticle stick.

If any remaining polish feels very 'stuck', wrap or soak it for a further five minutes and try again

Is soaking my nails in acetone safe?

Yes. Other than slightly drying your fingers, soaking your nails in SensatioNail Gel Nail Polish Remover/acetone in moderation is perfectly safe. The acetone can't be absorbed into your system. If you find your fingers becoming dry when you remove the gel polish you could try applying petroleum jelly to your fingertips and cuticles before you soak them.

What's the difference between LED and UV lamps?

LED lamps use technology that's similar but more efficient to UV lamps.

LED nail curing lamps set gel polish in under half the time of UV lamps. They don't generate heat or emit the same UVAs or UVBs, and you don't need to replace the bulbs like you do with UV lamps.

Will SensatioNail™ harm my nails?

No. The only way you could damage your nails is if you buff them too hard, either before you apply the gel polish, or when you're removing it.

Why won't my gel polish stay on the sides and tips of my nails after I apply it?

SensatioNail is self-levelling so can pull away from the edges during the levelling process. This is what we call 'slippage' of the colour in the moisture layer after the gel base coat is set. Firstly, try using the brush to 'push' the colour towards the edge. If the colour is still slipping, use a dry lint-free pad to take off the moisture layer after setting the Gel Base & Top Coat.

Why is my gel polish hard in the bottle?

SensatioNail™ is light sensitive. If the product is left near a window or under a light it may dry in the bottle over time. The same can apply to polish on the brush – make sure it is out of view of the lamp when you are curing your nails. The best place to keep your gel polish is in a dark place at room temperature. Unlike some other nail polishes, you should never put SensatioNail™ in the fridge.

General Instructions

GEL POLISH APPLICATION Prepping your nails properly will help the gel polish adhere to your nails. Find a well-ventilated, clean working space for the Gel Polish application. Do not apply outdoors or in direct sunlight as product is light sensitive. Remove any existing polish from nails then wash and thoroughly dry hands. Push back cuticles with the slanted edge of the manicure stick. It's important that the cuticle area is clean and free from debris when you apply the gel as it may stop the gel from adhering to the nail.

PREPARE

(1) File and shape the free edge and lightly buff the shine off the natural nail with the pink side of the buffer. Do not over buff. Remove any remaining dust.

(2) Using the Lint-Free Wipe, clean nails with Gel Cleanser and allow to air dry for 15 seconds.

(3) Apply one layer of Gel Primer sparingly to nail.

(4) For easier removal, apply sparingly in a circle, applying it to the outer edges of the nail only. Allow to air dry for 30 seconds.

***TIP** For best results, apply in thin precise layers. To remove excess product from the brush, when opening the bottle, circle the inside neck of the bottle with the brush. We recommend applying the gel first to both thumbs and cure them together. Then apply the gel to the other four nails on one hand and cure. Repeat the same steps on the other hand.*

(5) Apply a thin layer of the Gel Base Coat to the clean, dry nail without touching the cuticle or skin alongside the nails.

***TIP NEW** Gel LED lamp The SensatioNail® Gel LED lamp is programmed for 30 seconds and will BLINK at 15 second intervals.*

(6) Cap the free edge of the natural nail by running the polish brush along the nail tip. If necessary, use the manicure stick to clean cuticle area before curing. Place nails into LED Lamp and cure for 30 seconds.

***TIP** Do not touch nails after curing. The curing process will leave a slight moisture layer on the nails at the end of each cure, but your nails will be ready for the Colour Gel Polish or the Gel Top Coat application. The moisture layer will be removed with Gel Cleanser at the end of the manicure.*

(7) Vigorously shake the Colour Gel Polish to make the viscosity thinner and easier to apply. Apply a thin, even layer over the entire nail without touching the cuticle area. Cap the free edge of the nail by running the brush along the nail tip. If necessary, use the manicure stick to clean cuticle area before curing. Place nails into LED Lamp and cure for 30 seconds. Apply a second layer of Colour Gel Polish. Place nails into LED Lamp and cure for 30 seconds.

PROTECT

(8) Apply a thin layer of the Gel Top Coat. Make sure the gel does not touch the cuticle or skin alongside the nails. Cap the free edge of the nail by running the brush along the nail tip. If necessary, use the manicure stick to clean cuticle area before curing. Place nails into LED Lamp and cure for 30 seconds.

(9) Remove the moisture layer using the Gel Cleanser and Lint-Free Wipes.

GEL POLISH REMOVAL

(10) Buff the shine off the surface of the nails with the grey side of the buffer.

(11) Use the SensatioNail® Gel Polish Removal Wraps. Saturate the pad on the foil with SensatioNail® Gel Polish Remover. Wrap the foil tightly around your finger to lock in the natural heat. Allow 10 to 15 minutes for the Gel Polish Remover to lift the gel polish off the nail.

(12) Remove wraps. Use the SensatioNail® Gel Polish Removal Tool to gently take the remaining gel polish off the nails. To remove any residue for a healthy finish, gently buff your natural nail with the pink side of the buffer.