

Q&A FOR CSD, SOCIAL MEDIA, AND STORES

Product Details: **Aldi code** **801912**
 Barcode **4088500445190**
 Lightway USB Rechargeable Torch

Regions Affected: All UK and Irish regions

What has happened?

We are recalling this product as a precaution because a small number of units have overheated during charging.

How serious is it?

This is a precautionary recall.

Who has been personally affected/impacted as a result?

No one at present.

What should customers do?

All customers are entitled to a full refund if they return the product back to their nearest store.

Who knows about this? Who has been alerted?

We have notified our customers and we have also notified the relevant government agencies.

What e-mail/phone number can people contact with questions or problems?

Customer services can be contacted on 0800 042 0800 and 1 800 991 828 in Ireland.

For further information, please visit www.aldi.co.uk or contact customer.service@aldi.co.uk.

For Ireland, www.aldi.ie or customer.service@aldi.ie.