

## **Q&A FOR CSD, SOCIAL MEDIA, AND STORES**

### **Product Details:**

**56050 Brooklea Fat Free Light Yogurt Single Pot - Strawberry**

**64174 Brooklea 6 Pack Light Yogurt - Raspberry & Cranberry, Strawberry**

**Regions Affected:    ATH    BOL    DAR    SWI    CHE    BAG    NES    GOL    CRD    SHE**

### **What has happened?**

Our supplier is recalling this product as a precaution because a small number of packs may contain metal. The batches affected have best before dates:

**Brooklea Fat Free Light Yogurt Single Pot - Strawberry - Best Before Dates 26/2/20 and 4/3/20**

**Brooklea 6 Pack Light Yogurt - Raspberry & Cranberry, Strawberry - Best Before Dates 20/2/20, 26/2/2020 and 4/3/2020**

Our supplier is recalling products from Aldi, other retailers and the Muller brand.

### **How serious is it?**

This is a precautionary recall. We have not had any complaints from customers.

### **How/why was it allowed to happen in the first place?**

Our supplier has strict controls in place and meets global food safety standards. They are currently undertaking an investigation to determine how this has happened.

### **What is Aldi doing about it?**

Our supplier is recalling the affected batches. Aldi has removed the product from sale in stores.

### **Who is responsible/at fault?**

The supplier is investigating how this has occurred.

### **Who has been personally affected/impacted as a result?**

No one at present.

### **What should customers do?**

Do not consume the product. All customers are entitled to a full refund if they return their product back to store.

### **Who knows about this? Who has been alerted?**

We have notified our customers and our supplier has notified the Food Standards Agency.

### **Are your products safe? How can you be sure?**

Aldi has robust systems in place for all own brand products. We work closely with our suppliers to ensure that any products they supply us have been made in a safe manner.

Aldi will be investigating this matter thoroughly and liaising with the relevant government agencies as required.

### **What e-mail/phone number can people contact with questions or problems?**

Customer services can be contacted on **0800 042 0800**

For further information, please visit [www.aldi.co.uk](http://www.aldi.co.uk) or contact [customer.service@aldi.co.uk](mailto:customer.service@aldi.co.uk).