

The Deli Green Pesto 140g

As a precautionary measure, our supplier is recalling this product due to the possible presence of Salmonella.

Product Codes: 46176

Batches affected: Use by 23/11/18

Regions affected: Mitchelstown, Naas

Customers are advised to return the product to the nearest store, where a full refund will be given.

What has happened?

Aldi's supplier, Galmere Fresh Foods Ltd. have detected the possible presence of Salmonella. As a result, they are recalling the product as a precautionary measure from all customers.

What precautions should they take?

If any customers feel unwell, then they should seek medical assistance. We are asking all customers not to eat the product and to return it to store.

When did you discover it?

Friday 16th November 2018

How serious is it?

There have been no reported cases of any illnesses from customers related to this batch that Aldi are aware of.

How/why was it allowed to happen in the first place?

The supplier is conducting an internal investigation at the site where the product is manufactured.

What is Aldi doing about it?

We are recalling the affected batch that we have sold and removing any from our stores.

Why have you waited until now to act?

We have acted immediately on the information we have received from our supplier.

Who is responsible/at fault?

A supplier investigation is being undertaken to determine how this has happened.

Who has been personally affected/impacted as a result?

Nobody at present.

What should customers do?

Do not eat the product. All customers are entitled to a full refund if they return their purchased product back to store.

Who knows about this? Who has been alerted?

Aldi customers and the relevant enforcement agencies.

Are the police/authorities/regulatory bodies involved?

Food Safety Authority of Ireland have been notified of the incident.

How have you communicated with customers/employees/regulatory bodies/suppliers?

Yes, fully.

What advice have you had from the police/ authorities/ regulatory bodies?

Food Safety Authority of Ireland will send an alert out regarding the incident to consumers.

Are your products safe? How can you be sure?

Aldi have robust systems in place for all own brand products. We work closely with suppliers to ensure that any products they supply us have been made in a safe manner.

Aldi will be investigating this matter thoroughly and liaising with the relevant government agencies as required.

What impact has/will it have on employees/customers/the local community/brand/business?

Have you had to deal with a situation like this before? What was the result?

Any recall has a potential negative impact on Aldi. However, we want to reassure customers that we have systems in place to manage these effectively and minimise any risk to our customers.

What are you doing to guarantee this won't happen again?

Aldi are undertaking an internal investigation with the supplier to ensure this does not happen again.

What e-mail/phone number can people contact with questions or problems?

Customer services